

Cisco Networking Academy CCNA Semester 4

Chapter 1: Review

Chapter 2: WANs

Chapter 3: WAN Design

Chapter 4: Point-to-Point Protocol

Chapter 5: Integrated Services Digital Network (ISDN)

Chapter 6: Frame Relay

Chapter 7: Network Management

Chapter 8: Network + Certification Exam Review

Chapter 9: CCNA Exam Preparation

Cisco Networking Academy CCNA Semester 4

Chapter 1: Review

- 1.1 LAN Switching
- 1.2 Virtual LANs
- 1.3 LAN Design
- 1.4 Routing Protocols
- 1.5 Access List Overview
- 1.6 IPX Routing Overview

Chapter 2: WANs

- 2.1 WAN Technology
- 2.2 WAN Devices
- 2.3 How WANs relate to the OSI Model
- 2.4 WAN Encapsulation Formats
- 2.5 WAN Link Options

Chapter 3: WAN Design

- 3.1 WAN Communication
- 3.2 The First Steps in WAN Design
- 3.3 How to Identify and Select Networking Capabilities

Chapter 4: Point-to-Point Protocol

- 4.1 PPP
- 4.2 PPP Session Establishment
- 4.3 PPP Authentication

Chapter 5: Integrated Services Digital Network (ISDN)

- 5.1 ISDN
- 5.2 How ISDN Relates to the OSI Reference Model
- 5.3 ISDN Uses
- 5.4 ISDN Services: BRI and PRI
- 5.5 ISDN Configuration Tasks
- 5.6 Dial-on-Demand Routing

Chapter 6: Frame Relay

- 6.1 Frame Relay Technology
- 6.2 LMI: Cisco's Implementation of Frame Relay
- 6.3 LMI Features
- 6.4 Frame Relay Subinterfaces
- 6.5 The Configuration of Basic Frame Relay

Chapter 7: Network Management

- 7.1 The Administrative Side of Network Management
- 7.2 Monitoring the Network
- 7.3 Troubleshooting Networks

Chapter 8: Network + Certification Exam Review

- 8.1 Basic Networking Knowledge
- 8.2 Understand Physical Layer
- 8.3 The Data Link Layer

- 8.4 The Network Layer**
- 8.5 The Transport Layer**
- 8.6 TCP/IP Fundamentals**
- 8.7 TCP/IP Suite: Utilities**
- 8.8 Remote Connectivity**
- 8.9 Security**
- 8.10 Implementing Installation of the Network**
- 8.11 Maintaining and Supporting the Network**
- 8.12 Troubleshooting the Network**

Chapter 9: CCNA Exam Preparation

- 9.1 OSI Model**
- 9.2 Creating Subnets**
- 9.3 Router Commands**
- 9.4 LAN Switching**
- 9.5 Microsegmentation of a Network**
- 9.6 Who to ARP for?**
- 9.7 Switching Methods**
- 9.8 The Benefits of Virtual LANs (VLANs)**
- 9.9 Spanning Tree Protocol**
- 9.10 Skills Based Sample Scenario - Lab Test**

Cisco Networking Academy CCNA Semester 4

Chapter 1: Review

1.1 LAN Switching

- [1.1.1](#) Congestion and bandwidth
- [1.1.2](#) Why segment LANs?
- [1.1.3](#) Segmentation with LAN switches
- [1.1.4](#) LAN switching overview
- [1.1.5](#) How a LAN switch learns addresses
- [1.1.6](#) Symmetric switching
- [1.1.7](#) Asymmetric switching
- [1.1.8](#) Two switching methods

1.2 Virtual LANs

- [1.2.1](#) Introduction to VLANs
- [1.2.2](#) Frame filtering
- [1.2.3](#) Frame tagging
- [1.2.4](#) VLANs establish broadcast domains
- [1.2.5](#) Port-Centric virtual LANs
- [1.2.6](#) Static VLANs
- [1.2.7](#) Dynamic VLANs

1.3 LAN Design

- [1.3.1](#) LAN design goals
- [1.3.2](#) Design methodology
- [1.3.3](#) What problem are you trying to solve?
- [1.3.4](#) Developing a LAN topology
- [1.3.5](#) Developing Layer 1 LAN topology
- [1.3.6](#) Extended star topology
- [1.3.7](#) Developing Layer 2 LAN topology
- [1.3.8](#) Layer 2 switching
- [1.3.9](#) Layer 3 router for segmentation
- [1.3.10](#) Server placement

1.4 Routing Protocols

- [1.4.1](#) Dynamic routing operations
- [1.4.2](#) Representing distance with metrics
- [1.4.3](#) Classes of routing protocols
- [1.4.4](#) One issue: Time to convergence
- [1.4.5](#) Distance vector concept
- [1.4.6](#) Interior or exterior routing protocols
- [1.4.7](#) Interior IP routing protocols
- [1.4.8](#) IGRP Overview
- [1.4.9](#) IGRP Configuration
- [1.4.10](#) IGRP Configuration example

1.5 Access List Overview

- [1.5.1](#) What are access lists?
- [1.5.2](#) How access lists work
- [1.5.3](#) A list of tests: deny or permit
- [1.5.4](#) How to identify access lists
- [1.5.5](#) Testing packets with access list
- [1.5.6](#) How to use wildcard mask bits
- [1.5.7](#) How to use the wildcard any
- [1.5.8](#) How to use the wildcard host
- [1.5.9](#) Where to place IP access lists

1.6 IPX Routing Overview

- [1.6.1](#) Cisco routers in netware networks
- [1.6.2](#) Novell netware protocol suite
- [1.6.3](#) Novell IPX addressing
- [1.6.4](#) Cisco encapsulation names
- [1.6.5](#) Novell uses RIP for routing
- [1.6.6](#) SAP service advertisements
- [1.6.7](#) GNS get nearest server protocol
- [1.6.8](#) Novell IPX configuration tasks
- [1.6.9](#) Verifying IPX operation

Chapter 2: WANs

2.1 WAN Technology

- [2.1.1](#) WAN services
- [2.1.2](#) WAN CPE, demarc, "last mile", CO switch, and toll network
- [2.1.3](#) WAN virtual circuits
- [2.1.4](#) WAN line types

2.2 WAN Devices

- [2.2.1](#) Fundamental WAN devices
- [2.2.2](#) Routers and WAN switches
- [2.2.3](#) Describe modems on a WAN
- [2.2.4](#) CSU/DSUs on a WAN
- [2.2.5](#) ISDN Terminal Adapters on a WAN

2.3 How WANs relate to the OSI Model

- [2.3.1](#) Organizations that deal with WAN standards
- [2.3.2](#) WAN physical layer standards
- [2.3.3](#) Name, and briefly describe, six WAN data link encapsulations

2.4 WAN Encapsulation Formats

- [2.4.1](#) Serial line frame fields
- [2.4.2](#) PPP
- [2.4.3](#) HDLC

2.5 WAN Link Options

- [2.5.1](#) Two basic WAN link options
- [2.5.2](#) Dedicated lines
- [2.5.3](#) Leased lines
- [2.5.4](#) Packet-switched connections
- [2.5.5](#) Frame relay
- [2.5.6](#) Circuit-switched connections
- [2.5.7](#) DDR
- [2.5.8](#) Describe ISDN

Chapter 3: WAN Design

3.1 WAN Communication

- [3.1.1](#) WAN design requirements
- [3.1.2](#) LAN/WAN integration issues

3.2 The First Steps in WAN Design

- [3.2.1](#) WAN design goals
- [3.2.2](#) The gathering requirements phase of WAN design
- [3.2.3](#) Analyzing requirements
- [3.2.4](#) WAN sensitivity testing

3.3 How to Identify and Select Networking Capabilities

- [3.3.1](#) The use of the OSI model in WAN design
- [3.3.2](#) A hierarchical WAN design model
- [3.3.3](#) Three hierarchical WAN design layers
- [3.3.4](#) Describe the three-layer design model components
- [3.3.5](#) Core-layer functions
- [3.3.6](#) Distribution-layer functions
- [3.3.7](#) Access-layer functions
- [3.3.8](#) One-layer network designs
- [3.3.9](#) Two-layer network designs
- [3.3.10](#) The benefits of hierarchical WAN designs
- [3.3.11](#) Server placement in WANs
- [3.3.12](#) Alternatives to dedicated WAN links

Chapter 4: Point-to-Point Protocol

4.1 PPP

- [4.1.1](#) The need for PPP
- [4.1.2](#) PPP components
- [4.1.3](#) PPP layer functions
- [4.1.4](#) The six fields of a PPP frame

4.2 PPP Session Establishment

- [4.2.1](#) The four phases through which PPP establishes a point-to-point connection
- [4.2.2](#) Phase 1: link establishment and configuration negotiation
- [4.2.3](#) Phase 2: link-quality determination
- [4.2.4](#) Phase 3: network-layer protocol configuration negotiation
- [4.2.5](#) Describe phase 4: link termination

4.3 PPP Authentication

- [4.3.1](#) PAP
- [4.3.2](#) CHAP
- [4.3.3](#) Writing the IOS command steps to configure PPP authentication
- [4.3.4](#) Writing the IOS command to configure CHAP authentication

Chapter 5: Integrated Services Digital Network (ISDN)

5.1 ISDN

- [5.1.1](#) What is ISDN
- [5.1.2](#) Basic ISDN components
- [5.1.3](#) ISDN reference points
- [5.1.4](#) ISDN switches and SPIDs
- [5.1.5](#) Differentiate between E, I, and Q ISDN protocols

5.2 How ISDN Relates to the OSI Reference Model

- [5.2.1](#) The ITU-T standards of the first three layers of ISDN
- [5.2.2](#) The ISDN physical layer
- [5.2.3](#) The ISDN data link layer
- [5.2.4](#) The ISDN network layer
- [5.2.5](#) ISDN encapsulation

5.3 ISDN Uses

- [5.3.1](#) Three uses for ISDN
- [5.3.2](#) ISDN remote nodes
- [5.3.3](#) ISDN SOHO connectivity

5.4 ISDN Services: BRI and PRI

- [5.4.1](#) ISDN BRI and ISDN PRI

[5.4.2](#) How BRI connectivity is established

5.5 ISDN Configuration Tasks

- [5.5.1](#) ISDN global and interface parameter configuration tasks
- [5.5.2](#) Write the IOS commands to configure ISDN BRI
- [5.5.3](#) Writing the IOS commands to define an ISDN switch type
- [5.5.4](#) Write the IOS commands pertaining to SPIDs
- [5.5.5](#) Write the IOS commands for a complete ISDN BRI configuration
- [5.5.6](#) Describe how to confirm BRI operations

5.6 Dial-on-Demand Routing

- [5.6.1](#) DDR considerations
- [5.6.2](#) Writing IOS commands pertaining to verifying DDR operation
- [5.6.3](#) Write IOS commands pertaining to troubleshooting DDR operation

Chapter 6: Frame Relay

6.1 Frame Relay Technology

- [6.1.1](#) What is frame relay?
- [6.1.2](#) Local access rate, DLCI, LMI, CIR, committed burst, excess burst, FECN, BECN, and DE
- [6.1.3](#) Frame relay operation
- [6.1.4](#) Frame relay DLCIs
- [6.1.5](#) The fields of the frame relay frame format
- [6.1.6](#) Frame relay addressing

6.2 LMI: Cisco's Implementation of Frame Relay

- [6.2.1](#) LMI operation
- [6.2.2](#) The fields of the LMI frame format

6.3 LMI Features

- [6.3.1](#) Global addressing
- [6.3.2](#) Multicasting and inverse ARP
- [6.3.3](#) Frame relay mapping
- [6.3.4](#) Frame relay switching tables

6.4 Frame Relay Subinterfaces

- [6.4.1](#) What are frame relay subinterfaces?
- [6.4.2](#) Split horizon routing environments
- [6.4.3](#) The resolution of point-to-point and multipoint reachability issues

6.5 The Configuration of Basic Frame Relay

- [6.5.1](#) Writing the IOS command sequence to completely configure frame relay
- [6.5.2](#) The commands for verifying frame relay operation
- [6.5.3](#) The steps in confirming that the frame relay line is up
- [6.5.4](#) The steps in confirming the frame relay maps
- [6.5.5](#) The steps in confirming connectivity to the central site router
- [6.5.6](#) The steps you must use to configure the serial interface for a frame relay connection
- [6.5.7](#) The steps in verifying a frame relay configuration
- [6.5.8](#) The steps in configuring frame relay subinterfaces
- [6.5.9](#) Optional frame relay commands

Chapter 7: Network Management

7.1 The Administrative Side of Network Management

- [7.1.1](#) What does a network look like?
- [7.1.2](#) Understanding and establishing the boundaries of the network

- [7.1.3](#) Costs of a network
- [7.1.4](#) Error report documentation

7.2 Monitoring the Network

- [7.2.1](#) Why is it necessary to monitor a network?
- [7.2.2](#) Connection monitoring
- [7.2.3](#) Traffic monitoring
- [7.2.4](#) Simple network management protocol
- [7.2.5](#) Remote monitoring (RMON)

7.3 Troubleshooting Networks

- [7.3.1](#) Problem solving
- [7.3.2](#) Troubleshooting methods
- [7.3.3](#) Software tools

Chapter 8: Network + Certification Exam Review

8.1 Basic Networking Knowledge

- [8.1.1](#) Star, bus, mesh, and ring topologies
- [8.1.2](#) Segments and backbones
- [8.1.3](#) The major network operating systems (NOS): Microsoft Windows NT, Novell NetWare, and Unix
- [8.1.4](#) The clients that best serve specific network operating systems and their resources
- [8.1.5](#) The directory services of the major network operating systems
- [8.1.6](#) IP, IPX, and NetBEUI and associate them with their functions
- [8.1.7](#) Mirroring, duplexing, striping, volumes, tape backup
- [8.1.8](#) The OSI model and the protocols, services, functions that pertain to each layer
- [8.1.9](#) Cat 3, Cat 5, fiber optic, UTP, and STP
- [8.1.10](#) 10BASE2, 10BASE5, 10BASE-T, 100BASE-T, 100BASE-TX, 100BASEVG-AnyLAN
- [8.1.11](#) Full and Half-Duplexing, WAN and LAN; server, workstation, and host; server-based networking and peer-to-peer networking; cable, NIC, and router; broadband and baseband; Gateway (as both a default IP router and as a method to connect dissimilar systems or protocols)

8.2 Understand Physical Layer

- [8.2.1](#) Troubleshooting the physical layer when you have network problems after installing or replacing a NIC
- [8.2.2](#) Hubs, MAUs, switching hubs (switches), repeaters, transceivers

8.3 The Data Link Layer

- [8.3.1](#) Bridges, what they are and why they are used
- [8.3.2](#) The 802 specifications
- [8.3.3](#) The function and characteristics of MAC addresses

8.4 The Network Layer

- [8.4.1](#) Routing occurs at the network layer
- [8.4.2](#) The difference between a router and a brouter
- [8.4.3](#) The difference between routable and non-routable protocols
- [8.4.4](#) The concept of default gateways and subnetworks
- [8.4.5](#) The reason for employing unique network IDs
- [8.4.6](#) The difference between static and dynamic routing

8.5 The Transport Layer

- [8.5.1](#) The distinction between connectionless and connection-oriented transport
- [8.5.2](#) Explain the purpose of name resolution

8.6 TCP/IP Fundamentals

- [8.6.1](#) IP default gateways
- [8.6.2](#) DHCP, DNS, WINS, and host files
- [8.6.3](#) TCP, UDP, POP3, SMTP, SNMP, FTP, HTTP, and IP
- [8.6.4](#) Why TCP/IP is supported by every operating system and millions of hosts worldwide
- [8.6.5](#) The purpose and function of internet domain name server hierarchies (how email arrives in another country)
- [8.6.6](#) Class A, B, and C addresses and their default subnet mask numbers
- [8.6.7](#) The port numbers used (for example HTTP, FTP, SMTP) for a given service
- [8.6.8](#) Proxy and why it is used
- [8.6.9](#) IP address, DNS, default gateway, IP proxy, WINS, DHCP, host name, and internet domain name

8.7 TCP/IP Suite: Utilities

- [8.7.1](#) How and when to use ARP to test, validate, and troubleshoot IP connectivity
- [8.7.2](#) How and when to use Telnet to test, validate, and troubleshoot IP connectivity
- [8.7.3](#) How and when to use NBTSTAT to test, validate, and troubleshoot IP connectivity
- [8.7.4](#) How and when to use TRACERT to test, validate, and troubleshoot IP connectivity
- [8.7.5](#) How and when to use NETSTAT to test, validate, and troubleshoot IP connectivity
- [8.7.6](#) How and when to use IPCONFIG/WINIPCONFIG to test, validate, and troubleshoot IP connectivity
- [8.7.7](#) How and when to use FTP to test, validate, and troubleshoot IP connectivity
- [8.7.8](#) How and when to use PING to test, validate, and troubleshoot IP connectivity

8.8 Remote Connectivity

- [8.8.1](#) The distinction between PPP and SLIP
- [8.8.2](#) The purpose and function of PPTP and the conditions under which it is useful
- [8.8.3](#) The attributes, advantages and disadvantages of ISDN and PSTN (POTS)
- [8.8.4](#) The modem configuration parameters which must be set (serial port IRQ, I/O address, maximum port speed) for dial-up networking to function
- [8.8.5](#) The requirements for a remote connection

8.9 Security

- [8.9.1](#) Selection of a security model (user and share levels) as a good practice to ensure network security
- [8.9.2](#) The use of standard password practices and procedures as a good practice to ensure network security
- [8.9.3](#) The need to employ data encryption to protect network data as a good practice to ensure network security
- [8.9.4](#) The use of a firewall as a good practice to ensure network connectivity

8.10 Implementing Installation of the Network

- [8.10.1](#) Administrative and test accounts, passwords, IP addresses, IP configurations, and relevant SOPs
- [8.10.2](#) The impact of environmental factors on computer networks
- [8.10.3](#) Common peripheral ports, external SCSI connections (esp. DB-25), print servers, hubs, routers, brouters, bridges, patch panels, UPSs, NICs, and token ring media filters
- [8.10.4](#) The consequences of trying to install an analog modem into a digital jack
- [8.10.5](#) The uses of RJ-45 connectors may differ greatly depending on the cabling
- [8.10.6](#) Patch cables contribute to the overall length of the cabling segment

8.11 Maintaining and Supporting the Network

- [8.11.1](#) The kinds of test documentation that are usually available regarding a vendors patches, fixes, upgrades, etc.
- [8.11.2](#) Demonstrate awareness of standard backup procedures back up media storage practices
- [8.11.3](#) The need for periodic application of software patches and other fixes to the network
- [8.11.4](#) The need to install anti-virus software on the server and workstation

[8.11.5](#) The need to frequently update virus signatures

8.12 Troubleshooting the Network

[8.12.1](#) Troubleshooting approach

[8.12.2](#) Distinguish whether a problem is attributable to the operator or the system

[8.12.3](#) A second method for determining whether a problem is attributable to the operator or the system

[8.12.4](#) The need to check the following as physical and logical indicators of trouble: link lights, power lights, error displays, error logs and displays, and performance monitors

[8.12.5](#) Given a network problem scenario, determine the problem.

[8.12.6](#) The purpose and function of common network tools including: a crossover cable, hardware loopback, tone generator, tone locator (fox and hound)

Chapter 9: CCNA Exam Preparation

9.1 OSI Model

[9.1.1](#) Layer functions

[9.1.2](#) The application layer

[9.1.3](#) The presentation layer

[9.1.4](#) The session layer

[9.1.5](#) The transport layer

[9.1.6](#) The network layer

[9.1.7](#) The data-link layer

[9.1.8](#) The physical layer

[9.1.9](#) Data encapsulation

9.2 Creating Subnets

[9.2.1](#) How to create a subnet

[9.2.2](#) Subnet planning

[9.2.3](#) Sample problems

9.3 Router Commands

[9.3.1](#) Basic router configuration

[9.3.2](#) Testing and other basic commands

[9.3.3](#) Configuring IPX routing

[9.3.4](#) Configuring standard and extended IP access lists

[9.3.5](#) PPP encapsulation with PAP and CHAP

[9.3.6](#) ISDN

[9.3.7](#) Frame relay - simple configuration

[9.3.8](#) Frame relay - multipoint subinterfaces configuration

[9.3.9](#) Frame relay - point-to-point subinterfaces configuration

[9.3.10](#) Monitoring frame relay

[9.3.11](#) Booting up the router

9.4 LAN Switching

[9.4.1](#) Full-Duplex and Half-Duplex Ethernet Operations

[9.4.2](#) Ethernet Frame

[9.4.3](#) The MAC Address

[9.4.4](#) Functions of the MAC Address - The Hub

[9.4.5](#) Functions of the MAC Address - The Switch

9.5 Microsegmentation of a Network

[9.5.1](#) LAN Segmentation using Switches

[9.5.2](#) Switches and Buffering

[9.5.3](#) A " Flat Network "

[9.5.4](#) LAN Segmentation Using Routers

9.6 Who to ARP for?

- [9.6.1](#) ARP Request/Reply
- [9.6.2](#) Example 1: The ARP Request and Reply

9.7 Switching Methods

- [9.7.1](#) Symmetric and Asymmetric Switching
- [9.7.2](#) Cut-through and store-and-forward LAN switching

9.8 The Benefits of Virtual LANs (VLANs)

- [9.8.1](#) Layer 2 Broadcast Control
- [9.8.2](#) Why Use Port-Centric VLANs?
- [9.8.3](#) Routing and VLANs
- [9.8.4](#) VLAN Tagging

9.9 Spanning Tree Protocol

- [9.9.1](#) STP Function

9.10 Skills Based Sample Scenario - Lab Test

- [9.10.1](#) Skills-Based Exam Preparation